



Emergency Procedures

Updated 01/05/2012

Water Leak

If you experience a leak in your unit, turn off the water supply valve located in the hot water heater closet. If the leak is coming from the unit above or adjacent, call the Association office at (850) 932-2051 and/or knock on your neighbors door and ask them to shut off their water supply until the leak can be identified and secured. If the leak is discovered afterhours please call (850) 450-9566. It is the unit Owner's responsibility to contact a plumber to determine the source of the leak, if the leak is originating from inside the condominium unit. Once the source of the leak is determined, responsibility for the cost of repair can be determined

Power Outage

Since we are located on a tropical island, we experience frequent power outages. The generators only supply power to the emergency systems, which includes the elevators and emergency lights. If the power goes out, please trust that the Office has called 1 (800) GUPower and that the Gulf Power trucks are on their way.

Fire

In the unfortunate situation of a fire inside your condo it is important to have a plan. The smoke detectors inside each condo are not linked to the main system. Therefore, when you evacuate your condo you must pull down the fire alarm in the hallway in order to notify the fire department; this will also prompt the main alarms to alert the rest of the home owners that there is a fire. There are fire extinguishers in each hallway if needed.

Lock Out

If you are locked out and are the Unit Owner you may contact the Association office during normal office hours. All others must call a locksmith or your rental agent. Phone numbers of locksmiths and rental agencies are posted in each tower lobby.

Pest Control

Regency Towers has an annual contract with Florida Pest Control. A Service Technician comes out and sprays every unit four times a year. If you experience problems in between visits please contact the Association during normal business hours. The Association Manager will schedule with you a retreatment date.